

Digital Learning Program FAQ- Student

What is the battery life of my Chromebook?

On a single charge, Chromebooks last an entire school day (8-9 hours).

Who owns the Chromebooks: me or SMMUSD?

SMMUSD owns the Chromebook, but you will have access to it 24/7. Your Chromebook will be managed by the district, therefore we will be able to see if you are misusing your device.

What happens if you do not bring your device to school, or if you forget to charge it?

It is important that you bring your charged device to school every day. Similar to how you would bring your sharpened pencil to school, you should bring your charged Chromebook to school. If you forget your device at home, you can go to the library or the designated "tech hub" at your school to check out a computer for the day. If this becomes an ongoing issue, consequences will be administered by your principal.

What happens if my Chromebook breaks?

Try restarting your Chromebook. If this doesn't fix the problem, go to the library or the designated "tech hub" to check in your broken device and check out a loaner device. The device will be shipped out for service. Once the device is repaired, we will notify you.

What happens if the Chromebook is lost/stolen?

In the case of a stolen device, you or parents must present a police report to the school's principal within 72 hours of the theft. Lost devices are not covered by the protection plan. You will be charged no more than \$325 for a lost Chromebook.

Was I given guidelines or expectations for the Chromebook?

Yes. Before picking up your device, you and your guardians read and signed the district's Acceptable Use Policy. Failure to adhere to this policy could result in disciplinary action.

What if I am out of school for an extended period (illness, travel, family emergency, etc.)?

With One to One Chromebooks, it will become even easier for you to receive work from your teacher. Assignments, readings, and other resources can be placed online and shared with you. You can do the work online from home and share it back with your teacher through Google Drive or Google Classroom.